

MPS City Conference Online Ticketing and Refund Policy  
for Interscholastic Athletics Events

MPS City Conference athletic event online tickets can only be purchased from Hometown Ticketing platform within the ticket purchase limit predefined for each athletics event. This ticket purchase limit is defined by facility capacity limits set forth by the Interscholastic Athletics office.

It is aimed to prevent unfair ticket purchases, over capacity at ticketed events and other safety concerns. Online tickets may be restricted to a maximum number per person, per credit card, per facility capacity, and, for some events; a restriction may apply per household. If we identify any breaches of these restrictions, whether, by multiple credit card users, members of the same household, or by use of automated means to purchase tickets, we reserve the right to cancel/void tickets without prior notice purchased in excess of this number.

The use of paper tickets for any athletics event is strictly prohibited. Hometown Tickets accepts payments online using Visa and MasterCard credit/debit card, Apple/Google pay. If "Credit / Debit Card" is selected as the payment method, the details on the customer's ID (Card holders ID) should exactly match that of the credit card used to make the purchase.

Online tickets are generally purchased through various sales channels including the Internet and smartphones. All are encouraged to use the Hometown Fan app to obtain tickets. Website can also be used however; the Hometown Fan app is the best and most efficient way to purchase and retrieve tickets. Please note as all the sales channels are using the same Hometown ticketing system and inventory, 'high profile' tickets may be sold out quickly.

**All basketball games ticket sales will cease at 12 noon on the day of the scheduled contest. No online ticket purchases will be allowed after this deadline or sold at the door of the event. No exceptions.**

It is your responsibility to control and protect your tickets. If printing, please store your tickets in a secure place once you obtain them. Please note that direct sunlight or heat can sometimes damage tickets.

Occasionally, events are cancelled or postponed for a variety of reasons. If an event is cancelled, refund procedures will be announced as soon as possible. If the event is moved or rescheduled, there may be refund limitations. It is your responsibility to ascertain whether an event has been cancelled and the date and time of any events.

If an event is cancelled or rescheduled, we will use reasonable endeavors to notify ticket holders of the cancellation. We do not guarantee that ticket holders will be informed of such cancellation before the date of the event.

From time to time special circumstances may arise where ticket holders cannot attend an event for extenuating circumstances. Unfortunately, no refunds will be given.

As a general rule, all online ticket sales are final and non-refundable. Tickets cannot be exchanged or refunded after purchase unless the event is cancelled. In this instance, a credit will be given to use for a

future scheduled event. Finally, any transaction amount against any purchase through Hometown Ticketing would be credited to the original mode of payment.

If the event is moved or rescheduled, the venue used may set different capacity limitations which can dictate how many spectators can be admitted to the event.

Additionally, MPS Interscholastic Athletics has the right to alter or vary any athletics event due to situations or circumstances beyond its reasonable control without being obliged to refund monies or exchange tickets. It is the purchaser's responsibility to comply with the latest refund policies and other instructions as defined by MPS Interscholastic Athletics.

Online tickets are issued subject to the Rules and Regulations of MPS Interscholastic Athletics office. Breach of any of these Rules and Regulations or any unacceptable behavior likely to cause damage, nuisance, or injury shall entitle event staff, school administration and/or school safety to eject you from the venue. The venue reserves the right to refuse admission should patrons breach any Rules and Regulations of the athletic event.

All spectators entering a MPS Interscholastic Athletics event is subject to security searches to ensure the safety of the event and all in attendance.

The exit and entries from/to the venue shall be conducted pursuant to the rules and regulations of the venue. There will be no pass-outs or re-admissions of any kind.

MPS Interscholastic Athletics prohibit the entrance of pets or animals into all athletic events (except for service animals as documented by caregiver).

MPS Interscholastic Athletics prohibit spectators to bring food and drink from outside.

MPS Interscholastic Athletics accept no responsibility for any personal property.

All of these terms and conditions are governed by MPS Interscholastic Athletics and the Milwaukee Public School District.